

*evo*FLUTE WARRANTY KIT

EVORICH HOLDINGS PTE LTD
EVORICH MANUFACTURING PTE LTD

Floors we grow up with...

EVORICH[®]

Since 2003



evoFLUTE by EVORICH

*20 Year Residential Limited Warranty
10 Year Commercial Limited Warranty*

This Warranty is promised by Evorich that wood plastic composites products will not be destroyed by insects, will not cause problems of rotting, cracking when the products are under the proper application. It is natural that the color of products will have a little fading within 3 months, but after the period, the color will keep stable and turn to be normal. The warranty for the WPC products is 20 years for residential use and 10 years for commercial use from the date of purchase.

The Warranty is applicable for the quality problems under proper application. Below are the contents not included in the extension of our quality warranty:

- a) The damage caused during the application, or damaged by physical abuse, acts of god, acts of war.**
- b) On the basis of the product capability: expand with heat and contract with cold, some quality problem such as color change, blot, distortion which caused by the user install improperly, damage it with malice, misapply, improper maintenance.**
- c) The quality problem caused by transportation or improper operation.**
- d) Color tolerance, fading, distortion, imperceptible crack caused by long term using, but no effect for natural using.**
- e) Other quality problems caused by misapply without regard of the natural capability.**
- f) Soak into the water for a long time, more than 10 days.**

The warranty is only for WPC (wood-plastic composite), not including other relative accessories of these products. Evorich shall not bear the following charges caused by the quality. When we replace the new products, the warranty does not cover the cost of installation, transportation, time and labor.

This warranty is only effected by the first buyer, it can't be transferred to others. The purchase contract and relevant documents should be showed when the claims happen.

Replacement Proportion:

After the original purchase date, the Purchaser's recovery shall be prorated in the following manner:

Residential Limited Warranty

Year of Claim	1	2	3	4	5	6-7	8-10	11-13	14-16	17-18	19-20
Replacement Ratio (%)	100%	100%	100%	100%	100%	100%	80%	60%	40%	20%	10%


Warranty Owner

This warranty applies only to a residential homeowner who is the original purchaser of evoFLUTE, not to any subsequent homeowner.

Questions About This Warranty

Questions about this warranty can be sent via email to feedback@evorich.com.sg or via mail to: Evorich Flooring Group, 16 Tampines Street 92 Singapore 528873 (postage to be paid by sender) or call our Customer Service Center at 6348 7333.

***EVORICH HOLDINGS PTE LTD
EVORICH MANUFACTURING PTE LTD***

EVORICH R&D  Production · Experience Exhibit:
16 Tampines Street 92 Singapore 528873
(Behind Tampines SAFRA)

***EVORICH Concept Sales Gallery
Floors · Decks · Walls · Ceilings:***
1 Tampines North Drive 1, #02-38 T-Space
EVORICH Block, Singapore 528559
(In between IKEA, Giant & Courts)

EVORICH Floors · Decks · Walls Training Academy:
27 Kim Chuan Terrace Singapore 537045



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