

# HERF GIGANTIC STONE & GRAND MARBLE SERIES WARRANTY KIT

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EVORICH HOLDINGS PTE LTD  
EVORICH MANUFACTURING PTE LTD

*Floors we grow up with...*

# EVORICH<sup>®</sup>

Since 2003



Test the VINYL You Breathe at Singapore's R&D Lab

# HERF GIGANTIC STONE & GRAND MARBLE SERIES

EVORICH FLOORING recommends HERF Gigantic Stone & Grand Marble Series Flooring to be professionally installed for a valid warranty.

EVORICH FLOORING warrants all EVORICH FLOORING products to be free from defects in material and workmanship, under normal use and service, for a specified length of time from the date of purchase as set forth below. This Limited Warranty only applies provided the HERF Gigantic Stone & Grand Marble Series Flooring by this warranty is installed and maintained according to EVORICH FLOORING's Installation & Maintenance Manual.

We will provide 20 years of warranty for all the series of EVORICH FLOORING HERF Gigantic Stone & Grand Marble Series Flooring product.

## Warranty Owner

This warranty extends only to the original end-user. EVORICH FLOORING warranties are non-transferable. No installer, retailer, distributor, agent, or employee of EVORICH FLOORING may alter the obligations or limitations of any EVORICH FLOORING warranty.

## EVORICH Flooring Warranty Limitations

Please take notice that none of the following kinds of problems are problems arising from defects in material or workmanship, and are therefore not covered by this Product Warranty:

a) Defects arising from poor installation (this includes - damage arising from sub-floor irregularities, for example excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floorboards, cushioned vinyl, or by failure in the underlayment; seams 'peaking' or opening due to the use of incorrect adhesive or seaming method; edge-to-edge shade variation; discolouration arising from installation next to a source of excessive heat); and visible trowel marks.

b) Dissatisfaction due to improper maintenance.

c) Problems arising from excessive moisture, alkali or hydrostatic pressure in the substrate.

d) Problems arising from cuts, tears, gouges, burns or other damages caused by stiletto or sharp high heels (these will damage even concrete!), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets, etc.

e) Damage caused by chemically reactive material, carpet crocking, dye, mould, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.

f) Small differences in colour and/or texture between the actual material or photographic images of the material and the actual flooring purchased.

g) Construction or installation-related damage.

h) Surface scratches, changes in shading, texture and/or gloss during use.

i) Damage caused by inappropriate end-user activities.

j) Installation of products with adhesives other than those recommended by EVORICH FLOORING.

k) Products may have slight colour variations not detected at the factory. All products must be dry laid and examined under standard lighting conditions for colour acceptance before being installed.

l) Product warranties will be void if a non-EVORICH appointed installation team causes the damage and/or defect(s) to the flooring.

The preceding list is not exhaustive, but is merely illustrative, of the many kinds of problems that are not due to defects in material or workmanship in the products, and are not within the coverage of this warranty. Other such problems not described on the list above are also outside the scope of this warranty.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from the original purchaser. EVORICH FLOORING requires the receipt in order to verify the date of purchase to help resolve any problems.

***EVORICH HOLDINGS PTE LTD***  
***EVORICH MANUFACTURING PTE LTD***

***EVORICH R&D Building and Gallery:***

16 Tampines Street 92 Singapore 528873  
(Behind Tampines SAFRA)

***EVORICH Concept Sales Gallery:***

1 Tampines North Drive 1, #02-38 T-Space  
EVORICH Block, Singapore 528559  
(In between IKEA, Giant & Courts)



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