

**EVORICH<sup>®</sup>**



**HIGH END RESILIENT FLOOR**

# **HERF<sup>®</sup>**

# **HERRINGBONE**

**DESIGNED BY EVORICH IN SINGAPORE**

**CARE AND MAINTENANCE BOOKLET**

## CARE AND MAINTENANCE

### Daily Maintenance

- Regularly sweep, dust, damp mop, or vacuum (without beater bar) your floor to remove any particles that could cause abrasions or scratches to appear on your floor.
- Use a damp mop to remove spots and soil. Use any pH neutral floor cleaner.
- For lightly soiled areas, clean with distilled water.
- When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth and remove residual streak-marks or spots.
- Avoid spills of acidic products (juice, soft drinks, wine, etc.) on the floor. Clean spots immediately.
- Promptly remove any standing water, pet urine or other liquids.
- Avoid spills of paints, dyes, or harsh chemicals.

driveways and to prevent dirt and grit from being tracked onto your floor. Rubber and latex-backed mats use a chemical (antioxidant) to keep the backing from becoming brittle; this chemical can permanently stain your floor.

- We recommend the use of a hard surface (non-studded), nonrubber chair mat to protect your floor from office chairs with casters. Light, rolling furniture should be outfitted with broadsurface, non-staining casters that have been engineered for hard surface floors. Such casters should be a minimum of 1" (2.5cm) wide and at least 2" (5.1cm) in diameter.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

### Reminders!

1. Retain your Evorich Flooring sales receipt.
2. Keep records of the style and run number of your HERF Herringbone® planks. This appears on the outside of the carton alongside the barcode.

### STYLE of HERF Herringbone®:

### Run numbers:

## CAUTION AND MISCELLANEOUS

If you have any problems or questions, call our Customer Help Line at: +65 6348 7333

Are you getting the idea that this product was created by people who love their job? Well, the answer to that question is "YES, WE DO!" and we will continue to enhance HERF Herringbone® experience with added installation features as well as innovative products and exciting patterns that meet the needs of our customers.

Thank you for buying HERF Herringbone®, and be sure to share with us your experience in using the product. Simply write or email to:

### Evorich Global Support:

16 Tampines Street 92

Singapore 528873

[feedback@evorich.com.sg](mailto:feedback@evorich.com.sg)

- DO NOT use a steam cleaner.
- DO NOT vacuum with a beater bar or power rotary brush head.
- DO NOT use any cleaning agents containing wax, oil or polish. Leftover residue will form a dull film.
- DO NOT use steel wool or scouring pad, as they will scratch the floor.
- DO NOT use any dust cleaners, as they may cause your floor to become slick or damage the finish.
- DO NOT use vinegar.
- DO NOT use any All-Purpose or Multi-Purpose cleaners.
- DO NOT use wet sweeper pads. Dry sweeper pads can be used.

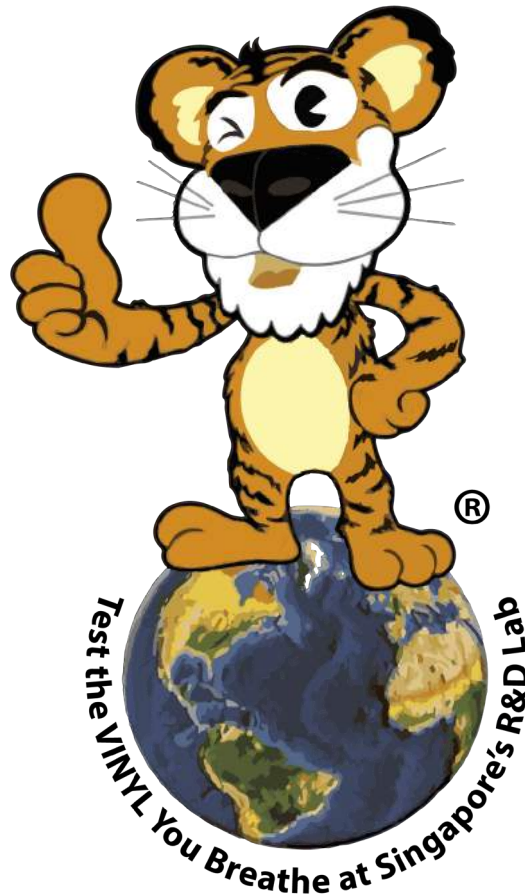
### Floor Repair

- Use a melamine pad to remove scuffs.
- Deep scratches may require the replacement of planks.

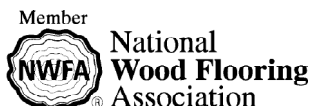
### Preventative Maintenance

- Protect your floor by using a dolly to move furniture or appliances. Protective sheets and/or plywood may be needed.
- Never slide or roll heavy furniture or appliances across the floor.
- Use flat floor protectors (nylon or felt) on all furniture legs.
- Periodically clean protectors to remove grit that may become embedded and cause scratching.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Use protective mats beneath rolling chairs and keep furniture casters clean.
- Use NON-RUBBER backed mats that are labeled "colorfast" by the manufacturer. Non-staining, vinyl-backed mats or woven rugs should be used at all entrances to avoid discoloration from asphalt

# EVORICH®



Evorich Manufacturing Pte Ltd



w: [www.EVORICH.com.sg](http://www.EVORICH.com.sg) | e: [sales@evorich.com.sg](mailto:sales@evorich.com.sg)

T: +65 6348 7333 | F: +65 6342 9331

Evorich R&D Building & Gallery (Cheques Receiving Centre): 16 Tampines Street 92 Singapore 528873

Evorich Floors, Deck, Wall Academy: 27 Kim Chuan Terrace Singapore 537045

Evorich Eco Flooring Design Studio: KidZania Singapore at Sentosa Island